

8.24.01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Alpdemir

Serial No. 09/818,258 Filed: March 26, 2001

For:

Voice-Interactive Marketplace Providing Time And Money Saving Benefits And Real-Time Promotion Publishing And Feedback Atty Docket No. A-69342/RMA

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents Washington, DC 2023, Box Amendment, on August 6, 2001

Signed: X afflu Kathleen M. Smith

PRELIMINARY AMENDMENT

Assistant Commissioner of Patents Washington, DC 20231 BOX: Amendment

Sir:

Applicant requests that the following Preliminary Amendments be entered.

IN THE DRAWINGS

Applicant has amended Figs. 7A-7E by deleting text, with the deletions noted in red ink on the enclosed drawing sheets. Also enclosed are replacement sheets for Figs. 7A-7E incorporating these changes.

IN THE SPECIFICATION

Page 73, line 20, insert the following text beginning as a new paragraph:

— In responding to a caller, the caller interaction is outlined in a caller handling procedure 800. The caller first receives a **Greeting Message** 801 that articulates the message "Hello, welcome to Talk 411. I am your local business guide to instant savings. Please speak clearly. You can cut me off anytime. You can also bypass my prompts by saying some keywords such as member, coupon, or BayHits." Next the caller hears the **Main Menu** 802 message that articulates "If you want me to find a business for you, say the name or type of business. You may also ask for coupons or a list of Bay Hits businesses for a particular type of business by saying something like "Pizza Coupons" or "Bay Hits Restaurants". If you are a member, just say "Member"." Upon speaking a selection from the available choices, the caller is directed to the selected category, here one of 803: **Business Name Spoken** 803, **Business Type Spoken** 804, or **Member Spoken** 805.

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